



STONE SOUP GROUP'S CORE VALUES -Guidelines for Staff Behavior February 2013

Respect - at SSG, this means we:

- Begin with self-respect
- Seek first to understand the other person/family
- Practice active listening
- Avoid labeling and judging others
- Bring out the best in each person
- Make courtesies and kindness a part of all interactions
- Practice loyalty to those who are absent
- Withhold criticism until you have walked in the shoes of the other person
- Affirm each person's unique talents, interests, values, contributions
- Practice the Golden Rule: do unto others as you want others to do unto you

Family Centered - at SSG, this means we:

- Empower, involve, encourage, support, inspire, recognize each person and family member
- Ensure services are driven by the family
- Believe in each person
- Provide assistance with dignity
- Are prepared with knowledge of options
- Listen with genuine empathy
- Recognize and honor the culture of and traditions important to each family
- Support family choices even when they are not popular, or you may disagree with

Excellence - at SSG, this means we:

- Always seek ways to do better, be more efficient, more effective, make a bigger difference
- Work smarter, not necessarily harder
- Find a way when it doesn't seem possible - think outside the box
- Take responsible risks - don't be afraid of failure
- Encourage learning, diverse opinions and open disagreement
- Share what you have learned.
- Are timely and reliable
- Promote a vortex of good energy
- Work with purpose and do what it takes
- Keep up to date on relative knowledge

Partnership - at SSG, this means we:

- Readily extend trust
- Increase our knowledge and exploring possibilities and alternatives
- Listen emphatically to the other party Collaborate with respect - seek to understand others' positions
- Are prepared, organized, professional and welcoming
- Work for the greater good, no matter the impact on you
- Compromise when necessary
- Seek to support, not compete