Professional and Continuing Education	Course, Registratic	on <b>&amp; T</b> ranscript	Information
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**COURSE INFORMATION** 

Semester: Spring 2018 (CRN: 38622) Course Number/Section: EDSE 590.001 Credits: 1.0

Course Title: Transitions for Children with Disabilities

Course Dates: 4/6/2018 - 4/21/2018 Grading: Letter Grades (A-F) Instructor of Record: Krista James

#### REGISTRATION

**Registration for this course should be completed online via UA Online.** See pages 3-7 of this packet for step-by-step instructions. **Registration for this course must be completed/submitted by 4/12/2018**.

If you are unable to complete the online registration process, please contact the PACE office for assistance. If we are unable to resolve your issue with registration, we may be able to provide alternate registration options.

#### **DROPS/WITHDRAWALS**

### To request a drop or withdrawal, contact the PACE office at (907)786-1934 or pace@alaska.edu

Drop requests must be received no later than **4/12/2018**. Withdrawal requests must be received by **4/12/2018**. If you are not officially dropped or withdrawn from this course through UAA by the listed deadlines, you may receive a failing (F) or no pass (NP) grade for this course. It is your responsibility to notify UAA/PACE Enrollment of your drop/withdrawal. Notifying your instructor that you can no longer participate or that you are unable to complete the course is NOT sufficient for official drop/withdrawal.

#### REFUNDS

To be eligible for a **100% Refund of course fees**, you must drop with UAA/PACE by **4/12/2018**. If you paid for your course by credit card, your refund will be processed back to your card. Payments made by cash or check will be refunded by check to the mailing address on file. If you did not pay for your course, the fee will be reversed on your student account.

#### PAYMENT

**Full payment for this course should be submitted online during the registration process.** Total cost for this course is **\$74.00.** You may pay by credit or debit card (Visa, MasterCard, Discover, American Express) through the payment system in your UAOnline account. A 2.75% non-refundable service charge (\$3 min) will be assessed on all credit card payments. To avoid the service charge, you can make an e-payment via UAOnline using your checking/savings account, mail a check, or pay in person by cash or check with UAA Cashiering at the University Center; in-person or credit card payments over the phone can no longer be accepted. Because this is not tuition, UA tuition waivers cannot be used in lieu of payment. **Third Party Payments**: If your school, district, or other organization has agreed to pay the registration fee for this course on your behalf, it is your responsibility to ensure that payment information has been provided to the University by your school, district or the organization. **You are personally responsible for all charges posted to your UAA account until such time that proper payment or payment authorization is received from the school, district or organization.** 

Failure to make payment may result in late fee(s) being added to your account and/or a hold being placed on your student record. Holds due to unfulfilled financial obligations prevent any future registration and transcript activity. UAA does not initiate drop for non-payment.

• For more information on refunds, holds, and payments, visit: https://catalog.uaa.alaska.edu/academicpoliciesprocesses/tuitionfees/financialobligations/

#### **GRADES/TRANSCRIPT INFORMATION**

- The published due date for all assignments from this course is 4/21/2018
- If you are or will be unable to complete the assignments for this course by the due date, please contact your instructor for information on Incomplete grades and completing an Incomplete Grade Contract.
- Grades for this course may not be available for transcripts until 5/5/2018
- This course will appear on your transcript as EDSE 590, ST: Transitions-Chldrn Disab

UAA/PACE ENROLLMENT 3211 Providence Drive, PSB 221 Anchorage, AK 99508

#### (907) 786-1934 / kabrennan@alaska.edu

UA is an AA/EO employer and educational institution and prohibits illegal discrimination against any individual: www.alaska.edu/titlelXcompliance/nondiscrimination.

## https://uaonline.alaska.edu/

**PRINT** Unofficial Transcripts

View Account Summary Account Holds Pay Your Balance

**REGISTER** For current classes

 ⇒ PLEASE VERIFY YOUR GRADES FOR ACCURACY THROUGH UAONLINE
 EVERY SEMESTER... SHOULD YOU FIND ANY DISCREPANCIES, LET US KNOW RIGHT AWAY!

CHANGE Your Address/Phone

# ------OFFICIAL UAA TRANSCRIPTS-------http://www.uaa.alaska.edu/records/Transcripts/index.cfm

### Three Types of Transcripts

#### \$12 Official PDF Transcript-the fastest delivery

Processed and delivered by the next business day. University of Alaska official transcript delivered by email in a secure electronic PDF.

#### \$30 Official Paper Transcript-EXPEDITED 24hr processing

Official University of Alaska paper transcript EXPEDITED is processed and mailed by next business day. Sent by US Postal Service first class mail.

#### \$15 Official Paper Transcript-Normal Processing

Official University of Alaska paper transcript processed and sent by US Postal Service first class mail within 5 business days.

#### Three Ways to Order

#### UAOnline

Fastest way to order and ensure receipt. Log in to the secured area of UAOnline; Select "Student Services & Account Information," then select "Official Transcript Request Service"

#### In Person

Order in person at our cashier's window: Monday, Tuesday, Thursday, & Friday 9 am-5 pm; Wednesday 10 am-5 pm located at UAA, 3901 Old Seward Hwy., Anchorage, Alaska.

#### Mail

Mail the completed form to: University of Alaska Anchorage, Office of the Registrar, PO Box 141629, Anchorage, AK. 99514

UAOnline requests require a major credit card, UA Student ID, Password, and email account. Students can look up their UA email account, UA ID, UA username, or change your password by visiting <u>https://elmo.alaska.edu/</u> or by calling 907-786-4646 option 1.

UA is an AA/EO employer and educational institution and prohibits illegal discrimination against any individual: <u>www.alaska.edu/titleIXcompliance/nondiscrimination</u>.

Questions/problems regarding registration, payments and grades for 500-level, professional development courses can be directed to: PACE Enrollment  $\bullet$  (907) 786-1934 or 786-1932  $\bullet$  or pace@alaska.edu



Professional Development (500-level) courses offered through the office of Professional and Continuing Education (PACE) utilize the University of Alaska online registration system (UAOnline).

ONLINE REGISTRATION... • Decreases overall processing time/delays in processing of registration and payments • allows for electronic processing of credit card, checking/savings account payments • ensures personal information with UAA is correct & offers opportunity to update • reveals problems that may obstruct/ prevent registration • provides immediate confirmation of successful registration.

#### HOW DO I REGISTER ONLINE?

#### LOGIN TO UA ONLINE: <u>HTTPS://UAONLINE.ALASKA.EDU</u>

If you receive an error message when accessing the site directly from the web address, simply go to <u>www.uaa.alaska.edu</u> and choose UAOnline from the "Quick Links" menu on the right-hand side of the page.

If you are new to Alaska or have <u>never</u> taken classes from the University of Alaska (UAA, UAF or UAS), please contact Katie Brennan (786-1934 or kabrennan@alaska.edu) and an alternate set of instructions will be sent to you.

Click "LOG IN" and enter your UA Username and Password:

UNIVERSITY of ALASKA
UA Usemame:
UA Password:
LOGIN CLEAR
Help with UA Username or Password

Your password is used to authenticate you at UA and enables your access to additional protected services with this single sign-on (SSO). To end your SSO session, quit your browser.

#### Password Information

#### **UA Username Information**

Login to UAOnline using your UA Username and Password. If you do not know your UA Username, click on the **Help with UA Username or Password** link and you will be routed to <u>https://elmo.alaska.edu/</u>. Choose Option 3 and follow the prompts to access your Username and set/reset your Password.

**RETURNING UAONLINE USERS:** Use the Password chosen/set up previously. If you have forgotten your Password, click on the **Help with UA Username or Password** link and you will be routed to <u>https://elmo.alaska.edu/</u>. Choose Option 3: Forgot Password/Find ID & Username. Follow the prompts, answer security questions, and you will be able to Set/Change your Password. If you have difficulty with your Username/Password, or the system cannot locate your information, you may call UAA IT Services at 786-4646 option 1 for assistance.

**NEW UAONLINE USERS:** When accessing UAOnline for the first time, you will need to go <u>https://elmo.alaska.edu/</u> and choose Option 2: Activate My Account. The ELMO system will ask you a series of questions to verify your login. After the questions have been answered, you will be required set security questions and the answers to those questions. ELMO will then ask you to define your level of security. We advise choosing either the first or second option as the third will limit self-service password resets. Once you have completed these steps, you will be able to set your Password. *Be sure to create a new Password that you will REMEMBER*!

If you are unable to retrieve your login information through the ELMO system, please contact the PACE office at (907) 786-1934 for assistance. After office hours, please contact IT Services at 786-4646 option 1.

#### **COURSE REGISTRATION**

- 1. Click on "Student Services & Account Information" tab.
- 2. Click on "Registration."
- 3. Click on "Register / Add/Drop Classes."



If you receive a message stating "You are not permitted to register at this time," after clicking Register / Add/Drop Classes, your non-degree seeking admission status is out of date.

To update your information, you can re-apply for non-degree seeking admission (See Appendix, page 6), or call/email the PACE office with your student ID# and we can update your status.

\*\* Note: Online re-application for non-degree seeking admission may take up to three days before you will be permitted to register. You will not receive notification that your status has been updated, so please be sure to return to UAOnline for your current status.\*\*



If the information displayed states that you have Holds, you can view your holds by clicking on the "Student Services & Account Information" tab, then on "Student Records," and then on "View Holds."

#### For Holds due to:

- **\* Financial** obligations, you will need to call UAA Accounting: 786-1475 -or- 786-6146.
- **\* Library** fines, you will need to call the UAA Consortium Library: 786-1871.
- **\* Parking** fines, you will need to call the UAA Parking Services: 786-1119.

\* If your hold is due to another reason not listed above, you will need to contact UAA Enrollment Services (786-1480) to determine what needs to be done to resolve the issue.

# Your Hold(s) must be resolved (any account balances/fines paid, etc.) and your hold released before you will be permitted to register.

- 4. Choose the Current Semester from the drop down menu & click "Submit."
- **5.** You may be asked to verify your Education Level and Education Goal. Choose the appropriate selections for the drop down menus and click "Continue."
- 6. Scroll to the bottom of the page & locate the Add Classes Worksheet.
- 7. Enter the CRN for your course & click "Complete Registration Changes." (see the Course, Registration & Transcript Information on page 1 of this packet for the CRN)

  Add Classes Worksheet

  CHNs

  Complete Registrator Changes

  Class search Reset
- **8.** The page will refresh and the course should now appear under **current schedule.**

#### Current Schedule

 Status
 Change?
 CRN
 Subj Grse Sec Level
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**9.** At the bottom of the page, below the horizontal line, click on "**Pay Now**" link (even if you will be paying by e-check or savings)

[ View Holds | Change Course Options | View Fees/Make Paymert | Pay Now ]

10. The screen that follows displays the fees & charges assessed on your UAA account

\*\*Note: this is a summary of charges for all courses enrolled in for selected semester; it does not reflect any payments you may have made\*\*

11. The next screen shows the detail of all charges and payments for the selected semester, as well as the total amount due on your account. Click on the "PAY NOW" button and you will be directed to the University of Alaska (UA) payment system.
You must acknowledge the above before proceeding.

PAY NOW

201603 Fall Semester 2016 Term Detail
Detail Code Description Charge Payment Balance
Net Term Balance \$0.00
Net Balance for Other Terms: \$0.00
Account Balance: \$0.00
Current Amount Due: \$0.00

**12.** From the TouchNet screen, click on **"Make a Payment"** in the middle of the screen and follow the prompts on the screen that follows to complete your payment.



For security purposes, please be sure to logout of UAOnline & close your browser window.

APPENDIX: HOW DO I UPDATE MY NON-DEGREE SEEKING ADMISSION STATUS?

\*\* DO NOT APPLY for **Non-Degree-Seeking** admission if you are *currently* admitted to a degree program at a UA campus (UAA, UAF, UAS); doing so will change your status in the UA system and may remove you from your program in the system. Login to UA Online & proceed with registration (section C). \*\*

- 1. Click on the "**Student Services & Account Information**" tab at the top of the page.
- 2. Choose "Admissions" from menu.
  - a. Select "University of Alaska Anchorage", "Non- Degree Seeking" from the lists at right
  - b. Select the current UAA semester in the admission term drop-down menu.
  - c. Enter your name & click Fill Out App.

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3. To begin the application, click on additional name information. On the following screens, fill in/update the requested personal information (address and phone, and high school information, etc).

All fields marked with a red asterisk are required and must be completed.

- When you reach Planned Course of Study, select "Non Degree Seeking" from the drop-down menu and click "continue."
- On the Application Checklist, be sure there is a red checkmark by each section and click **"Application is Complete."**

$\checkmark$	Additional Name Information	$\checkmark$	High School Information
$\checkmark$	Current Mailing Address/Phone	$\checkmark$	Planned Course of Study
J	Personal Information	J	Agreement

• If there is a blue "i" circle next to any section, you will need to go back and complete that section before clicking "Application is Complete".



• When you reach the **Signature Page**, you have completed the application successfully. Online re-application for non-degree seeking admission may take up to three days before you will be permitted to register. You will not receive notification that your status has been updated, so please be sure to return to UAOnline for your current status.\*\*

QUESTIONS. If you have difficulties registering or have questions about online registration or payment, contact: Katie Brennan (907) 786-1934, <u>kabrennan@alaska.edu</u> OR Jennifer Greene (907) 786-1932, jgreene@alaska.edu

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COMMON PROBLEMS	SUGGESTIONS/SOLUTIONS
I receive a site certificate error when	Go to www.uaa.alaska.edu and click on
accessing <u>www.uaonline.alaska.edu</u> and my	UAOnline from the "Quick Links" menu on
network will not allow me to access the site.	the right side of the page.
I don't know my UA ID# or UA Username.	Click on the Help with UA Username or
	Password link and you will be routed to
	https://elmo.alaska.edu/. Choose Option 3
	and follow the prompts to access your login
	information.
I've entered the information, but it says it is	Call the PACE office for assistance.
unable to retrieve my UA ID or UA Username.	
I don't know my Password.	Click on the Help with UA Username or
	Password link and you will be routed to
	https://elmo.alaska.edu/. Choose Option 3
	and follow the prompts to access your login
	and change your Password.
	Alternately, you may call UAA IT Services to
	have your Password reset. UAA IT Services
	Call Center can be reached at (907-786-4646)
	option 1.
When I click on Register/Add/Drop Classes, I	*Refer to How Do I Update my Non-Degree
receive a message that I am not permitted to	Seeking Admission Status (beginning on page
register at this time.	6 of the attached packet) to update your
	status:
	*Be sure that you have selected the correct
	semester:
	*Verify that you have no account Holds from
	the View Holds page under Student Account.
	If one of these do not resolve your issue.
	please contact the PACE office for assistance.
When I click "Complete Registration	Email the PACE office. Be sure to include
Changes" after entering the CRN. I receive an	your UA ID#, what type of error you received.
error (TIME CONFLICT, DUPLICATE SECTION.	We can generally resolve these issues quickly
CAPACITY. etc.)	as long as we receive all the information in
	vour email.
I am being charged the incorrect amount for	Be sure you have clicked on "Account Detail
my course.	for Term/Credit Card Payment". which
	includes both payments and charges. The
	first screen after clicking Pay Now only shows
	charges and does not reflect navments for
	other courses you may have already made
	caner courses you may have an easy made.



## **Professional and Continuing Education**

# **ONLINE REGISTRATION ASSISTANCE**

If you are having problems with UAA online registration, received an error during registration, missed the registration deadline, or have questions regarding online registration, please contact:

## Katie Brennan

## (907) 786-1934

(888) 822-8974 outside Anchorage

kabrennan@alaska.edu

-or-

Jennifer Greene

(907) 786-1932

jgreene@alaska.edu

PLEASE NOTE: If your UAOnline account has been disabled, you MUST reset your Password via me.uaa.alaska.edu or call UAA IT Services (907-786-4646 or 877-633-3888).

The PACE office is unable to assist with Password resets.